



Deployment Engineer

Kiva Systems, Inc. is a rapidly growing Boston-based robotics company that is revolutionizing supply chain operations. Our customers are large retailers, catalog operators, e-commerce and other companies that ship products to consumers, businesses and retail stores. Please see www.kivasystems.com for more information about us.

Kiva is seeking a talented and motivated individual to join Kiva's deployment team. The ideal candidate will have 2-3 years experience working in a technical capacity on customer implementations of enterprise software or hardware solutions. Further, this candidate would be familiar with the startup environment and the associated hours, deadlines and high-energy culture that goes with launching new products.

The Deployment Engineer will be responsible for:

- Working with customers to specify IT requirements
- Understanding customer network infrastructure and translating this to Kiva deployment requirements.
- Performing technical deployment tasks, such as server installation and workstation configuration
- Serving as liaison between customer and Kiva engineering organization to define, document, test and deploy customer-specific software and hardware requirements.
- On-site support during initial deployment to respond to hardware problems prior to customer acceptance
- Coordinate equipment hand-off to customer maintenance staff.
- Maintaining and upgrading the IT infrastructure of Kiva's demonstration facility.

The ideal candidate will have the following qualifications:

- BS in engineering, computer science or related field.
- Prior success in a startup or similarly fast-paced environment.
- 2-3 years experience in customer implementations of enterprise software/hardware solutions.
- Strong technical skills including Linux, Java, XML, SQL, database administration (MySQL, Oracle, etc) and general software installation.
- Knowledge of networking and network topologies, such as routers, switches and firewalls.
- Prior success working with both engineers and business people.
- Proven analytical and mechanical skills.
- Excellent communications skills.
- Willingness to travel up to 60% of overall time. This job will require extensive travel, to potentially include multiple days onsite at various deployment locations.

Please send qualified resumes to jobs@kivasystems.com or call Cindy at 781-221-4834.